

BARC Performance "At-A-Glance" Calendar 2016

Live Release:

Animals Transferred to RPM,	
Rescued Pets Movement:	6,593
Total Transfers:	9,148
% Transferred to RPM:	72.1%
Payments to RPM:	\$402,375
Adoptions:	8,808
Return to Owner (RTO):	1,003
Trap, Neuter & Release (TNR):	1,977
Animals Euthanized:	5,096
Dog Live Release %	80.4%
Cat Live Release %	80.5%
Total Live Release %:	80.4%

Intake:

Over the Counter:	20,158
Field:	7,480
% Stray:	52%
% Owner Turn-in:	37%
% Other:	11%
Total Intake:	27,638

Spay/ Neuter Surgeries Performed:

HPHS:	2,047
In House:	13,172
Fixin Houston:	3,417
Total Surgeries:	18,636

Revenue:

Wellness/Fixin' Houston:	\$810,062
ACO Fees:	\$105,598
Licensing:	\$851,024
Private Funds:	\$146,911
Adoptions:	\$221,359
Total Revenue:	\$2,134,954

Licensing:

New Licenses:	17,562
Renewals:	30,872

Field Activity:

Citations issued:	7,292
Bites investigated:	1,205
Cruelty Confiscations:	234

ACO Activity:

Total Calls for Service:	47,917
Total Services Comple	28,597
% Answered Calls:	59.68%

Priority 1:

Incoming Calls:	8,548
Completed:	8,479
Dispatched:	
Pending:	
Cancelled:	69

% Answered Calls: 99.19%

Priority 2:

Incoming Calls:	4,799
Completed:	4,627
Dispatched:	0
Pending:	0
Cancelled:	172

% Answered Calls: 96.42%

Priority 3:

Incoming Calls:	9,165
Completed:	8,984
Dispatched:	
Pending:	
Cancelled:	181

% Answered Calls: 98.03%

Priority 4:

Incoming Calls:	25,255
Completed:	6,464
Dispatched:	
Pending:	
Cancelled:	18,789

% Answered Calls: 25.59%

Priority 5:

Incoming Calls:	150
Completed:	43
Dispatched:	
Pending:	
Cancelled:	107

% Answered Calls: 28.67%



Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.